

Scott David Church

2214 Homewood Dr. • Orlando, FL 32809 • (253) 888 0709 • scottdchurch@gmail.com

Education

University of Idaho - Moscow, ID

02/2017 – 12/2019

Master's Degree: Human Factors

- Utilized kaizen/iteration to improve human performance through technological and environmental design
- Researched psychological and biomechanical phenomenon related to occupational health and safety
- Tested, analyzed, and created reports for autonomous driving systems, associated user interfaces and experiences (UI/UX)
- Advised logistics facility management on environmental health and safety, lean and agile processes, and technological user interface design to improve worker efficiency
- Evaluated smart home technology and usability, recording best practices and providing actionable recommendations for manufacturers, engineers, and marketers
- Consulted on web design and usability considerations to convert visitors to customers using psychology and emotional design for holistic medical practice

United States Air Force Academy - Colorado Springs, CO

06/2003 – 05/2007

BS: Human Factors Psychology and Design, Minor: Chinese Language and Culture

- Led Global Engagement program intended to prepare 300+ personnel for dynamic and unstable environments
- Graduated in top quartile of newly commissioned lieutenants

Experience

United Parcel Service (UPS) - Orlando, FL

09/2016 – 02/2019

Supervisor

09/2018 - 02/2019

- Led workers in logistics facility operate at maximum capacity, moving 100,000 packages per shift
- Advised facility engineers on improvements for safety, ergonomics and efficiency challenges
- Ensured workforce compliance with OSHA reregulations, local labor laws, and company policy
- Interfaced with and accommodated union representative requests
- Analyzed and redesigned physical and digital equipment to increase employee effectiveness
- Trained new-hires to rapidly learn and perform duties, while creatively problem solving and self-correcting errors

Permala - Montgomery, AL

09/2016 – Present

Founder

09/2016 - Present

- Created and structured start-up business focused on sustainable eco-hospitality for 500+ satisfied guests, returning 100% on \$90k investment over 2 years by applying lean principles for just-in-time solutions
- Managed projects to acquire, renovate, and maintain houses using upcycled and responsibly sourced materials
- Mitigated environmental, health, and safety risks through analysis and planning, using drone imagery and mapping software
- Hired and managed contractors to maximize productivity and efficiency, implementing ecologically sound solutions
- Established budget, attracted investors, kept books for streamlined, semi-autonomous operation
- Trained, mentored, and fostered leadership in property managers to flatten the organization and maximize effective communication using agile principles

United States Air Force Education and Training Command - Maxwell AFB, AL

02/2014 – 09/2016

Senior Instructor, Squadron Officer School

06/2015 - 09/2016

- Designed and tested curriculum for online virtual-reality based training program
- Administered 5-week leadership course designed to improve leadership abilities in junior Air Force officers
- Maintained 100% graduation rate by fostering team mentality and commitment to shared vision

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- Delivered learning objectives in geopolitical affairs, policy and doctrine, professionalism, and communication
- Created adult learning curriculum compressing 7 weeks of training into 5 while ensuring same learning outcomes
- Saved the Air Force \$1500 per graduate for a total savings of \$4.5M every year with lean curriculum
- Trained and developed 9 future instructors for the course while continuing to train and develop students
- Supervised 2 all-inclusive program audits to ensure federal/local legal and Air Force regulation compliance

Flight Commander, Squadron Officer School

02/2014 – 06/2015

- Taught 7-week course on leadership, communication, professionalism, and strategy to 68 student officers
- Invented a safety program leveraging injury data during risky activities and implemented safeguards
- Reduced musculoskeletal injuries by 12% thus improving value of training and cutting lost medical time
- Spearheaded outreach program to local schools and nonprofits positively influencing 1000+ youths
- Communicated potential career opportunities, and showcased Air Force vision and core values
- Identified and selected highest performing students for promotability producing 23 distinguished graduates

United States Air Force Pacific Command - Joint Base Lewis-McChord, WA

02/2012 - 02/2014

Executive Officer, Air Support Operations Group

08/2013 - 02/2014

- Coordinated and integrated the efforts of 3 geographically separated units engaged in active combat operations
- Prioritized, analyzed, and distributed correspondence using MS office/database software for \$50M budget
- Maximized organizational situational awareness and agility in time sensitive environment
- Assisted executive-level leaders by tracking 200+ action items and projects on a daily basis

Intelligence Surveillance and Reconnaissance Liaison Officer - 5 Air Support Ops Squadron

02/2012 – 08/2013

- Solved complex intelligence problems in ambiguous environments, leveraging \$900M of diverse assets
- Analyzed complex data and communicated to executive-level commanders to enable strategic decision making
- Managed continuous improvement project on inter-service relationships between 6 uniquely structured units
- Acted as subject matter expert on intelligence capabilities earning trust from 6 governmental agencies
- Balanced needs and communicated with 4 service branches bridging cultures to leverage personal relationships
- Developed and delivered best practices in leveraging resources to make correct and timely decisions in combat
- Planned and implemented 9 projected special programs resulting in reduced costs and preventing loss of life
- Performed intelligence gap analysis for operations affecting 5K+ personnel; advised senior leaders on risks

International Security Afghanistan Forces - Kandahar Intelligence Fusion Center, Afghanistan

06/2011 – 02/2012

Collection Manager, Captain - Kandahar Air Base, Afghanistan

06/2011 – 02/2012

- Managed team of 5 analysts, 100+ assets, and planned 2000+ intelligence and strike missions
- Delivered accurate and time-sensitive targeting intelligence for units dispersed across multiple dynamic locations
- Led cross-functional, inter agency effort to ensure compliance with rules-of-engagement; 0 civilian casualties
- Conducted logistics gap analysis for 120 defense agency employees to preemptively identify critical shortfalls

United States Air Force Pacific Command - Joint Base Lewis-McChord, WA

01/2011 - 06/2011

Intelligence Analyst, Captain - 1st Air Support Operations Group

01/2011 -

06/2011

- Lead team of 6 analysts to provide actionable, relevant, and timely information in support of operations.
- Maintained and enforced security clearance standards for 100+ personnel, ensuring data quality.
- Analyzed/vetted incoming intelligence, then effectively and concisely communicated the content bottom-up
- Became subject matter expert on global events to maintain command situational awareness for 100+ personnel.

Certificates and Ratings

- Top Secret/SCI Clearance

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- Air Force Education and Training Command Master Instructor
- Intelligence, Surveillance, Reconnaissance Liaison Officer Qualified
- Permaculture/Environmental/Eco-system Design Certified